



Customer



MENCK GmbH
www.menck.com
Employees: 160
Sector: Oil & energy industry

Customer profile

MENCK GmbH provides specialized hydraulic pile driving solutions to the offshore oil, gas, wind farm, bridge and harbor industries. Along with the technical expertise, MENCK offers profound engineering and project management knowledge. Highly specialized services matching the project requirements are supported by a complete after-sales service program.

Products in use

- ▶ CAS Consulting

Partner



itdesign GmbH
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A software solution we can rely on

"Our success is not a matter of chance. We guarantee our customers high performance, quality work, and full onshore and offshore services. To fulfill this promise, we need software that we can fully rely on, that delivers all the required information at the click of a button and that clearly displays our projects. CAS Consulting is the best choice for us."

MENCK IT Systems

Requirements

- ▶ A structured customer dossier
- ▶ Complete project history
- ▶ Supplier management
- ▶ Optimized project management
- ▶ Appointment management
- ▶ Interdepartmental cooperation
- ▶ Mobile access

Benefits and advantages

- ▶ The comprehensive customer dossier is the most important information source for the sales staff
- ▶ Allow the consistent management of customer and supplier data in one system
- ▶ Simplified processes through project management functions including project workflows and resource planning
- ▶ Smooth cooperation with the project team
- ▶ Well-informed employees at anytime, anywhere by providing mobile data access functions

Solution

With CAS Consulting, Menck GmbH has opted for a very reliable solution that delivers detailed customer and supplier information at the click of a button. Furthermore, all projects are now clearly displayed. Customer care and project completion was therefore improved.



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